

TROUBLESHOOTING

The chart assumes that the proper gas and pressure is available to the heater. The chart also assumes that the heater is used in accordance with Mr. Heater installation and operating instructions.

Problem	Observed	Possible Cause	Solution
Unit will not light	Igniter sparking no flame.	Supply tank valve off.	Turn valve on slowly.
		Air in new tank.	Allow several minutes to purge air with pilot valve depressed.
Pilot lights but goes out when safety control valve is released	No flame or flame goes out.	Regulator going bad.	Replace.
		Thermocouple not located correctly in burner or connection to safety valve loose.	Align or finger tighten connection than 1/4 turn more.
		Thermocouple defective.	Replace.
		Safety control valve bad.	Replace.
Burner goes out	All flame missing.	Pilot too short or very yellow.	Clean pilot orifice and tube.
		Regulator going bad.	Replace.
		Dirt or bugs in venturi.	Clean with low pressure air and pipe cleaner.
Disagreeable odor	Eyes burning or watering.	Painting or cleaning products in use give off hydrocarbon vapors that cause aldehydes when contacting heated surfaces. They give off very disagreeable odors.	Should not be used in areas with flammable chemicals in use, paint, lacquer or parts cleaners.
Flame appears mostly yellow on MH80CV		The MH80CV operates with more yellow in the flame than the MH200CV	Unit is working properly.

IF SERVICE IS REQUIRED

For information regarding service, please call our Toll-Free Number: 1-800-251-0001. Our office hours are 8:30 a.m. - 5:00 p.m., Eastern Time Zone, Monday through Friday. Please include the model number, date of purchase, and description of problem in all communication.

WARRANTY

Mr. Heater warrants Mr. Heaters and accessories to be free from defects in material and Workmanship for a period of 1 year from date of purchase. Mr. Heater will repair or replace this Product free of charge if it has been proven to be defective within the 1 year period, and is Returned at customer expense with proof of purchase to Mr. Heater within the warranty period.

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