

ENGLISH

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Installation and User Guide





Prepare door and check dimensions

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.kwikset.com/doorprep.







Measure to confirm that the backset is either 2-3/8" or 2-3/4" (60 or 70 mm).





D

Measure to confirm that the door is either 1-3/8" or 1-3/4" (35 mm or 44 mm) thick.





2 Install latch and strike Which latch are you installing? Hold the latch in front of the door hole, with the latch face flush D Α Is the door edge chiseled? Β against the door edge. Latch "A" Latch "A2" YES NO Oľ 0 chiseled ∕!` -not chiseled Use latch "A" Extend <u>^</u> Use latch "A2". Extend the latch bolt as shown. the latch bolt as shown.



Are the latch holes centered in the door hole?



No adjustment is required. Proceed to next step.

Rotate latch face as shown to extend latch.



Install strike on the door frame.

Ε





door frame





D

Properly route cables and install interior assembly.



Perform door handing process

5

6

7

Α

This step will teach the lock the orientation of your door and is crucial for lock operation.

The Status LED will flash red and green, Make sure the door is open. Insert the Install 4 AA batteries in the battery pack. Did the latch bolt bolt retract and extend on Α Β С D battery pack while pressing and holding the and the lock will beep. Press and release its own? Program button. Release the button when the Program button again. The latch bolt will retract and extend on its own. the battery pack is all the way inside the lock interior. Μ P (4x) YES NO or Door handing process Remove battery pack, was successful! wait 15 seconds, Proceed to next step then attempt the process again. status LED after latch bolt stops moving. Lensure correct polarity. For best results, use new, non-rechargeable Alkaline batteries only.

С

Wake up and test Kevo fob

A Press and release the enroll button on the fob with a ballpoint pen to wake it up. When the fob's LED flashes green, the fob is awake and ready for use.



Bring your fob and standard key outside with you and close the door. Make sure there is a clear line of sight between the lock and the fob. Touch the deadbolt rose.



Note: The deadbolt rose is the metallic surface behind the light ring.

The light ring will spin blue, then flash amber once and you will hear one beep. The door will lock.



D Touch the deadbolt rose again. The light ring will spin blue, then flash green twice and you will hear two beeps. The door will unlock.



If your fob is unable to communicate with the lock, see the online Troubleshooting Guide at **www.kwikset.com/kevo/support.**

Download the app and set up your smartphone

В

В

Download the Kevo app at **www.kwikset.com/ kevo/app** or scan the QR code below.



Follow the instructions inside the app to create an account, enroll your first smartphone and send eKeys to family and friends.



When using your phone to lock and unlock the door, make sure the phone is on, Bluetooth is enabled, and the Kevo app is running in the background.

С

You may hold the phone in your hand, pocket, bag or purse as long as there is a clear line of sight between the lock and the phone.

Press the deadbolt rose to lock and unlock the door.





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Re-key the lock (if needed) and install the battery cover



Kevo Reference Guide

Kevo at a Glance



- 1. Touch Kevo anywhere on the metallic surface behind the light ring to lock and unlock.
- 2. Insert your SmartKey tool here when rekeying your lock to work with your existing key.
- Changes color to communicate with you.
- 4. Insert your standard key here. 5. 1 Only use to reset Kevo to delete all eKeys and fobs. See "System Reset" for more information
- Where all the programming 6.
- Use to enroll phones and fobs. 7.
- Use to manually lock and 8. unlock Kevo from the inside. When the turnpiece is vertical, Kevo is locked. When it is horizontal, Kevo is unlocked.
- phones and fobs.
- 11. Communicates whether the door is locked or unlocked and flashes red for a low battery alert. Can be turned on and off by Switch #1.
- features are located.

- 9. Use to manually calibrate
- 10. Use to enable and disable the Status LED, Triple Touch Lock and Audio.

Kevo-Compatible Devices

Smartphones and Smart Devices

A Kevo-compatible smartphone (or other mobile internet-connected device or tablet) must have Bluetooth Smart Ready/ Bluetooth 4.0 and an app specific to the device must be installed. Find out if your device is compatible at www.kwikset.com/ kevo/devices.



Kevo Fob

A Kevo Fob is a Bluetooth device that provides the same touch-to-open convenience as a smartphone.

Additional fobs can be purchased as needed. Up to eight fobs can be enrolled in a single Kevo lock. A single fob can be enrolled in up to 25 different Keyo locks.

Note: You may choose to use only Kevo fobs, only smartphones or a mix of both in your Kevo system.

Standard Key

Always make sure you have access to your standard key.

Switches



Switch 1 Status LED Door lock status LED blinks every 6 seconds. ON position is factory default.

Switch 2

Triple Touch Lock See "Triple Touch Lock. OFF position is factory default.

Audio

Beeping sound is heard during programming and normal operation. ON position is factory default.

Switch 4 **Future Feature**

Triple Touch Lock 🔂

This is a convenient feature that allows you to lock the door from the outside without the use of a smartphone or fob.

You might use Triple Touch Lock if you are using only a standard key in your system but wish to lock the door by touch, if your smartphone or fob is disabled, or if you have a visitor in your home that will leave and lock the door behind them.

Note: This feature is OFF by default. To enable it. flip Switch #2 to the ON position, then lock or unlock the door by touching the deadbolt rose.

To lock the door with this feature, touch the deadbolt rose three times. pausing briefly between each touch. The light ring will spin blue, flash amber, and you will hear one beep (if switch #3 is on).

CAUTION: With this feature enabled, it is possible to lock yourself outside if you don't have an enrolled smartphone, Kevo fob or standard key with you.

Inside-Outside Sensor

The Kevo lock features a sensor that can tell if your device is inside or outside your home to help prevent your door from being unlocked by unauthorized users while your device is inside.

Advanced Features

Each device in your Kevo system will automatically calibrate to enable this sensor as of software version 1.2.3. For more information on calibration, go to www.kwikset.com/kevo/ support.

History Log

A history of the lock's activity may be viewed through the Kevo app or by logging into the web portal: www.mvkevo.com.

Notifications

The Kevo app can send notifications when the door is locked and unlocked by eKey holders. You can choose to receive the system's default notifications or set up custom notifications to monitor a specific user or time frame.

Kevo App Passcode

Kevo features an optional, added-security passcode that you can enable inside the app to be used in addition to the app's password. Enabling the passcode will require you to enter a 4-digit PIN whenever you access the app, and it protects your Kevo account against unauthorized changes when your phone is unlocked.

Error Notifications

A complete audio/visual chart of all the lights and sounds in the Kevo system is available in the online Troubleshooting Guide at www.kwikset.com/kevo/support.



Blue Spinning and Shutting Off: Kevo was unable to establish a connection with your device, or Kevo detected the device on the inside of the door. If this happens frequently, see the online Troubleshooting Guide.



Top Two LEDs are Solid Red: The AA batteries in the Kevo interior are low and need to be replaced.



Magenta Flash: Your device is outside of activation range. Touch the deadbolt rose again. As of software version 1.2.3. your device will automatically calibrate so that Kevo's insideoutside sensor adjusts to your device's new location. You may need to touch the lock a few times for it to learn your device's new location.



Red Flash: The lock has detected an unauthorized device within activation range. Kevo will not unlock. If this happens frequently, see the online Troubleshooting Guide.





Bottom LED is Solid Red: The fob battery is low and needs

Side LEDs Flashing Red: The deadbolt has jammed. Check your door for alignment and make sure the latch bolt can operate smoothly.

System Reset

MARNING: Resetting your Kevo system will restore your lock to factory default settings and delete all smartphones and fobs from Kevo's memory.

If you wish to perform a system reset, press and hold the Reset button on the back panel for 10 seconds until the lock beeps and the light ring flashes red.



Phones: After a system reset, you will need to re-enroll and your Owner phone. You will still be able to send eKeys at no charge to anyone who previously had an active eKey at the time of reset.

Fobs: After a system reset, all fobs will need to be re-enrolled. See the online Troubleshooting guide for instructions.

Important Safeguards

- 1. Read all instructions in their entirety.
- 2. Familiarize vourself with all warning and caution statements
- 3. Remind all family members of safety precautions.
- 4. Always have access to your lock's standard key.
- If using the Triple Touch Lock feature, make sure 5. to have your smartphone, fob or standard key with you to prevent locking yourself out.
- Familiarize yourself with all light ring error 6. notifications
- Replace low batteries immediately. 7.

Preventing Inadvertent Unlocking of Your Door

WARNING: Failure to follow these safeguards could result in your lock opening inadvertently.

- 1. Avoid keeping and storing phones and fobs unnecessarily close to the lock when inside the home
- 2. Restrict access to your Kevo lock's back panel and routinely check your settings to ensure they have not been altered without your knowledge.

- 3. Protect the password to your Kevo app and web portal accounts.
- When sending an eKey, always double-check that 4. you are sending it to the correct recipient.
- Protect and restrict access to your smartphone so 5. that your app settings cannot be altered without vour knowledge.
- 6 Enable the Kevo app's security passcode so that your app settings cannot be altered without your knowledge
- When sending eKeys, be aware of the difference between an Admin user and other users in the system: an Admin user can send, disable and delete eKeys.
- 8. If your smartphone is lost or stolen, use the Kevo web portal (www.mykevo.com) to disable it.
- 9. If a fob in your Kevo system is lost or stolen, reset your lock to delete it from memory.

CAUTION: Prevent unauthorized entry. Because anyone with access to the back panel can change your Kevo lock's settings, you must restrict access to the back panel and routinely check your settings to ensure they have not been altered without your knowledge.

CAUTION: As with any radio-based technology, it should be noted that the accuracy and reliability of the Kevo lock's inside-outside sensor cannot be guaranteed. Users should not rely solely on the Kevo lock's sensor for security purposes and should always use caution. Kwikset assumes no responsibility for incorrect results or damages resulting from the use of the Kevo lock's sensor.

Certain home configurations may impede the Kevo lock's sensor more than others. Example: Your home office is located next to your entryway, and part of the office extends past the front door, jutting into the front yard. If your device is being actively used in that office extension, the Keyo lock's sensor could possibly detect the device as being outside of your home while that device is in active use.

MARNING: This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.

Need Help?

If you have questions, our highly trained Kevo Support team can provide you with the assistance you need:





1800 623 118



0800 736 776

www.kwikset.com/kevo/support