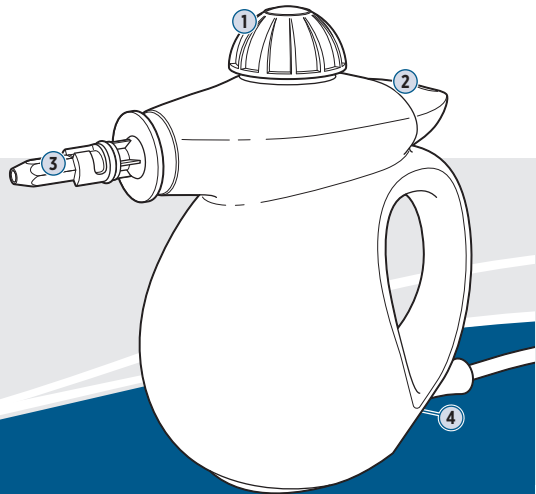




# STEAM SHOT™ HANDHELD STEAM CLEANER 39N7, 2994 SERIES

Important Safety Instructions.....	2	Refilling Water During Use.....	6
What's in the Box? .....	2	Steam Cleaning and Sanitizing.....	7
Recommended Usage Areas .....	3	After-Cleaning Care.....	8
Accessories and Tools.....	4	Troubleshooting.....	8
Filling with Water.....	6	Warranty .....	8



## Product Overview

- 1. Safety Cap
- 2. Steam Trigger
- 3. Nozzle
- 4. Indicator Light



### Meet your new BISSELL product!

Go to [support.BISSELL.com](http://support.BISSELL.com) for a comprehensive walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

# IMPORTANT SAFETY INSTRUCTIONS



## READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



## WARNING

### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Connect to a properly grounded outlet only. See grounding instructions. Do not modify the three-prong grounded plug.
- Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not expose to rain. Store indoors.
- Do not immerse.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Turn OFF all controls before plugging or unplugging appliance.
- Use extra care when cleaning on stairs.
- Unplug from outlet before filling, rinsing, or cleaning. Do not fill with more than 300 ml or 10 oz.

- Do not open the water fill cap when using the steam-cleaning attachment.
- Do not touch the surface of the nozzle when using the steam-cleaner.
- Only use water to refill the reservoir. Do not use any type of chemicals or additives.
- Do not apply steam directly to any person or animal.
- Do not touch the steam-cleaning nozzle or adjacent surfaces when steam-cleaning or when the nozzle is heated.
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- Do not leave steam cleaner unattended.
- When using the steam pod, never leave it standing upright, unattended.
- Steam must not be directed toward people, animals, or equipment containing electrical components, such as interior of ovens.
- Not for space heating purposes.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.

## SAVE THESE INSTRUCTIONS

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.

## IMPORTANT INFORMATION

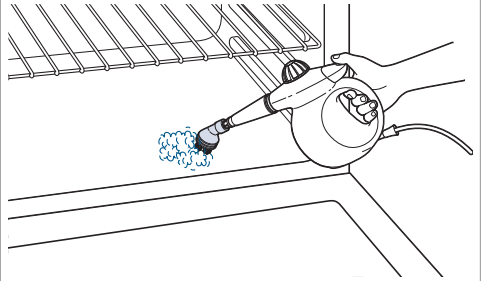
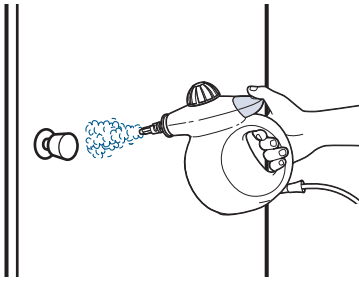
To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result.

### What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

<p>Steam Shot™</p>	<p>Accessory Nozzle</p>	<p>Extension Hose (select models only)</p>	<p>Tools (vary by model)</p>

# Recommended Usage Areas

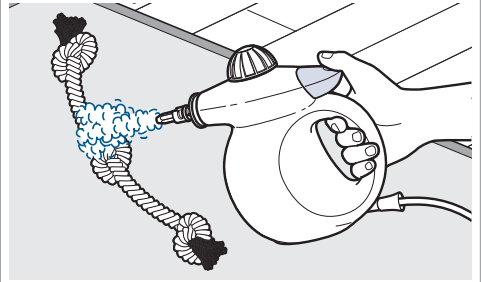
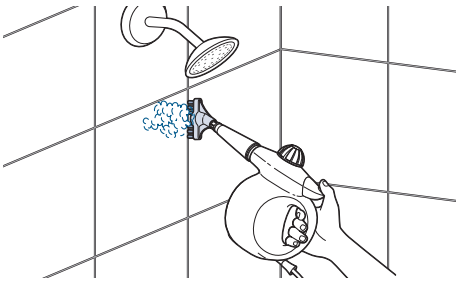


## General

Dirt, grime, grease, dried on or stuck on messes, golf clubs, wallpaper removal, narrow spaces, tight crevices, old gum, ceiling fans, mattresses, doorknobs, drapes, upholstery, plants, and more.

## Kitchens

Floor grout, counters, backsplashes, sinks, faucets, ovens, oven hoods, stovetops, microwaves, windows, slider door tracks, and more.

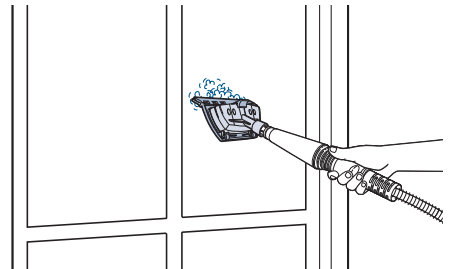
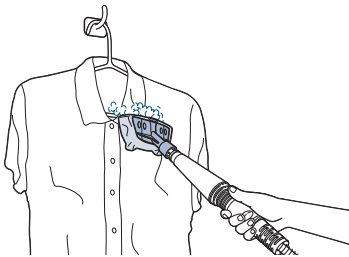


## Bathrooms

Floor grout, counters, backsplashes, sinks, faucets, tubs, showers, shower doors, toilet exteriors, and more.

## Kids & Pets

Kid and pet toys, sports equipment, pet beds, food and water bowls, pet crates, and more.



## Clothes, Fabric & Upholstery

Clothing, fabric, upholstered surfaces, drapes, curtains, furniture, pillows, mattresses, bedding, car seats, and more.

## Windows, Mirrors, Glass & Smooth Surfaces

Windows, mirrors, shower walls and doors, glass cooktops, kitchen countertops, glass and marble tables, and any other non-porous, solid, flat surfaces in the home.

## Accessories and Tools

Tools vary by model. Visit [BISSELL.com](https://www.bissell.com) to purchase additional tools.



### Round Detail Brush

Nylon bristles scrub tough messes. Comes with up to three different colors you can designate for specific messes or rooms.



### Flat Scraping Tool

Scrape and remove tough dried- or baked-on messes.



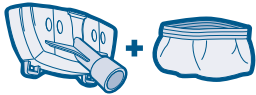
### Angle Concentrator Tool

Direct steam at an angle for hard-to-reach areas or surfaces.



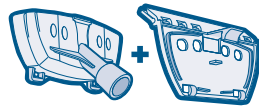
### Grout Brush

Concentrated nylon bristles scrub grout lines and other tight, narrow spaces.



### Fabric Steamer (wide nozzle + cloth)

De-wrinkle and refresh clothing, fabric, upholstery and more. The cloths are washable and reusable.

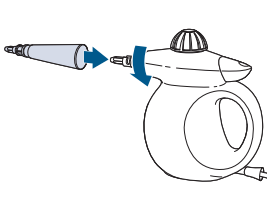
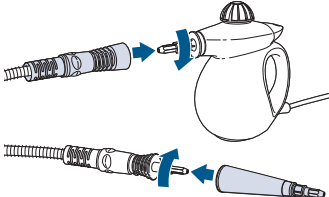
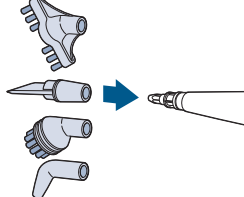


### Steam Squeegee (wide nozzle + window squeegee)

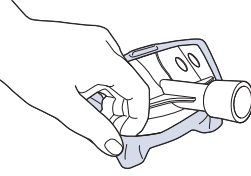
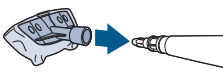
Clean windows, mirrors, shower walls, and any other non-porous, solid, flat surfaces in the home.

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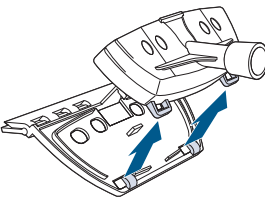
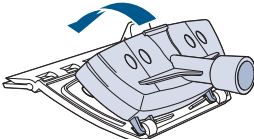
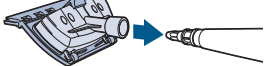
## Attaching Accessories and Detail Tools

		
<p><b>1.</b> Attach the accessory nozzle directly to machine or extension hose.</p>		<p><b>2.</b> Push desired tool onto the end of the accessory nozzle.</p>

## Attaching Fabric Steamer

	
<p><b>1.</b> Attach the cloth onto the wide nozzle.</p>	<p><b>2.</b> Push fabric steamer onto the end of the accessory nozzle.</p>

## Attaching Steam Squeegee

		
<p><b>1.</b> Align the tabs of the wide nozzle and squeegee.</p>	<p><b>2.</b> Push the nozzle down until the tab on top of the squeegee locks into place.</p>	<p><b>3.</b> Push fabric steamer onto the end of the accessory nozzle.</p>

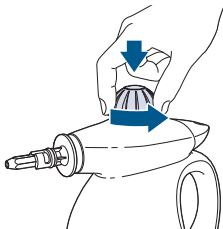
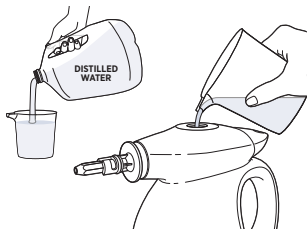
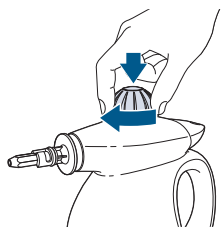
## Filling with Water

**Important:** Your handheld steam cleaner features a water tank with a boiler system to create powerful, pressurized steam for cleaning and sanitizing.\* To properly heat up and build pressure, the water tank **MUST NOT BE OVERFILLED**. DO NOT FILL WITH MORE THAN 300 ml or 10 oz.

If overfilled, water replaces the air space in the tank required to heat up and build pressure. If this happens, you will experience the following: 1. Hot water will leak out of the vents on the safety cap. 2. When the stream trigger is pressed, a stream of water will release out of the steam nozzle. 3. Once the water is cleared, it will change to a spitting and sputtering steam/water mixture.

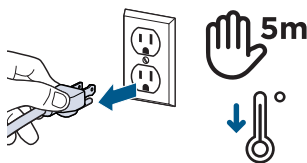
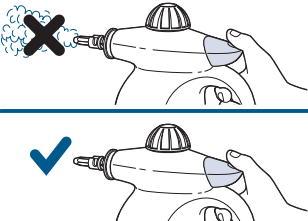
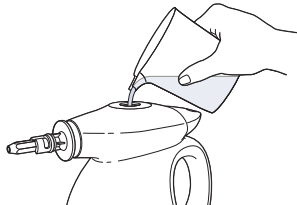
After the above steps have cycled through, proper steam will start to release out of the steam nozzle for optimal steam cleaning.

**Note:** Use of **distilled water** in place of tap water is recommended to prolong the life of your steamer. **Do not use chemicals in the water tank of your machine.** Other solutions may harm the machine and void the warranty.

		
<p><b>1.</b> Push down on the safety cap while turning counter clockwise.</p>	<p><b>2.</b> Slowly pour 300 mL or 10 oz of water into steamer. Do not overfill.</p>	<p><b>3.</b> Reattach the safety cap by pushing down while turning clockwise until the cap is tightly secured. If cap is not tightly secured, steam will leak out of vents on cap.</p>

## Refilling Water During Use

**Important:** Your handheld steam cleaner features a water tank with a boiler system to create powerful, pressurized steam for cleaning and sanitizing.\* For safety, the water tank **MUST BE** depressurized before opening the safety cap to refill with water during use.

		
<p><b>1.</b> Unplug your steam cleaner and <b>wait 5 minutes</b>.</p>	<p><b>2.</b> After 5 minutes, press the stream trigger to <b>release all built up pressure in the water tank</b>. When steam is no longer present, all pressure has been released and the water tank is depressurized.</p>	<p><b>3.</b> If safety cap is still hot, use an oven mitt to remove. Follow steps 1 to 3 above to refill your tank. <b>Be sure safety cap is tightly secured before plugging back in.</b></p>

\*Use as instructed. Results may vary. Tested under controlled laboratory conditions with accessory nozzle only.

**⚠ WARNING** Never put descaling, alcoholic, vinegar, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

# Steam Cleaning and Sanitizing



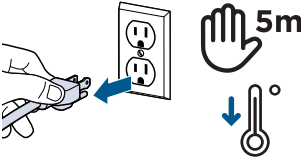
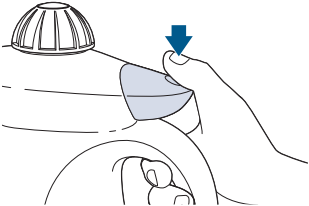
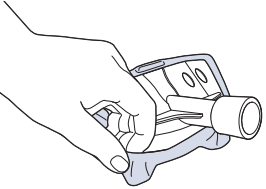
Your handheld steam cleaner was tested by third-party laboratories to ensure sanitization and elimination of 99.9% of germs and bacteria under controlled conditions. Please use as directed; your results may vary.

Before using your handheld steam cleaner, please note:

- Do not use on porous, hard surfaces.
- Do not use on painted, plastic or vinyl covered surfaces, wax polished furniture or floors, synthetic materials and fabrics, velvet, leather or other delicate, heat or steam sensitive surfaces, materials or fabrics.
- To sanitize, only use on non-porous, hard surfaces with the accessory nozzle only.
- Test on an inconspicuous area before first use on a surface. If hard surface is effected, do not use the steam cleaner to clean.
- Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than four to six inches.

<p><b>1.</b> Plug into a properly grounded outlet.</p>	<p><b>2.</b> The steam indicator light will turn on and remain solid while the tank heats up to operating temperature.</p>	<p><b>3.</b> After <b>2 to 3 minutes</b>, the tank will reach operating temperature and the indicator light will turn off.</p> <p><b>Note:</b> The indicator light will occasionally turn on and off while maintaining temperature as you clean.</p>
<p><b>4. Optional:</b> Attach tools and accessories. See page 5.</p>	<p><b>5.</b> Press the trigger to release steam.</p>	<p><b>6.</b> For <b>general cleaning</b>, apply steam within 3 inches of the surface.</p> <p>To <b>sanitize</b> a hard, non-porous surface, apply steam directly above the surface for 45 seconds.</p> <p><b>Note:</b> If steam nozzle is more than 3 inches from the surface, steam cleaning will be diminished.</p>

## After-Cleaning Care

		
<p><b>1.</b> Unplug from the grounded outlet. <b>Wait 5 minutes for the machine to cool down.</b></p>	<p><b>2.</b> Press the stream trigger to <b>release all built up pressure in the water tank.</b> When steam is no longer coming out of the steam nozzle all pressure has been released. The water tank is depressurized and remaining water can be emptied. See “Refilling Water During Use” (page 6) to safely depressurize the tank.</p> <p><b>Note:</b> Machine, tools and safety cap may be hot.</p>	<p><b>3.</b> After 5 minutes, remove any tools and accessories. If you used the fabric steamer, be sure to remove the pad. It is recommended to hand wash the pad in warm water with liquid detergent. Do not use fabric softeners or bleach. Allow to air dry.</p>

## Troubleshooting

For a comprehensive walkthrough of your product and support tips visit [support.BISSELL.com](https://support.BISSELL.com).

## Warranty

Limited 1-year warranty, may vary by state. Visit [support.BISSELL.com](https://support.BISSELL.com) or call 1-800-237-7691 for complete warranty information.

**⚠️ WARNING** To reduce the risk of fire, electric shock or injury, disconnect plug from electrical outlet before performing maintenance or troubleshooting.

### ♥ Every Purchase Saves Pets™

BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL® product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.

Visit [BISSELLsavespets.com](https://BISSELLsavespets.com) to learn more.

